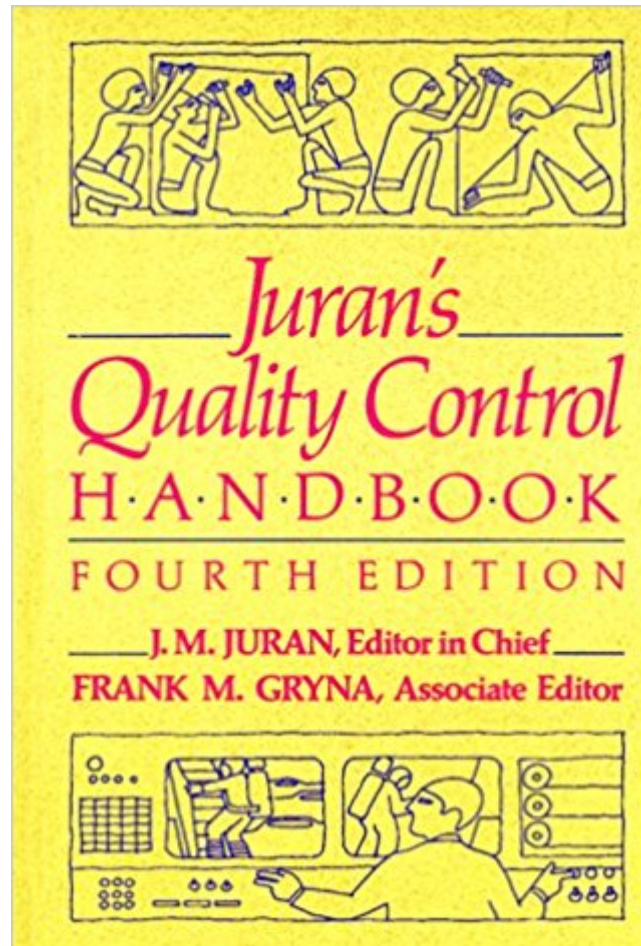




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Synopsis

Perhaps the finest book on quality ever written-now updated to give managers the know-how they need to manage for quality through the next decade. Since publication of the third edition of Juran's classic in 1974, the entire field of quality control has undergone a series of unprecedented changes-due largely to (1) intensified competition, which has resulted in huge losses in market shares and massive exports of jobs and (2) expanded government regulation, with accompanying growth in the number of lawsuits and the size of the awards. This updated and revised new edition offers, in ready-reference form, the know-how managers need in industry today-and in the years ahead-to keep their quality competitive at minimum cost.

Book Information

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Customer Reviews

Good and interesting book.

I've always liked this edition because it seems to have more information about statistics than the 5th edition.

Great book, I use it as a companion to the curriculum I am studying for my B.S.

Great - I met Juran when he was in his mid 70's

This is the book to have if you work in QA or are thinking about working in QA.

Juran's famous handbook uses different authors in different editions so you can get perspective by comparing, for example, SPC section from version 3,4,5 etc.

Great book. Just wish I had bought the most recent edition.

Great price on a good book!

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